

## 3/2/2023

## To the Attention of the Appropriations Committee, State of Connecticut.

I have been in the industry for over 29 years and it has never been as desperate of a time as now. Leanest Healthcare Labor Market in decades, Astronomical cost increases, one of the highest regulated industries second only to Nuclear Power. Pandemic demonization of a field decimated on the front lines of the onset of the virus...the list is lengthy.

- Medicaid rates remain well below our cost up to \$100 per resident per day. We in this industry are the Actual
  stewards of the Living poor in Connecticut...70% of our population is Medicaid...and the State of Connecticut
  desperately defends the living poor in public, but comically underfunds behind closed sessions and blames the
  providers for substandard care. Essentially, current funding is the equivalent of late 90s dollars with 2023 cost
  and service expectations... We will never meet the needs of your Medicaid constituents with sub standard
  support from the State.
- "Historical" revenue supplementation/offset of insufficient Medicaid rates by Private and Medicare clients widely diminished with Private pay clients using ALF services and CMS directing hospitals to reduce Medicare referrals to SNF's by 30% starting in 2019.
- My Company system operates at 90+% capacity yet remains widely expenses over revenue.
- The provider tax system needs to be addressed, including the crippling late fee penalties, which need to be credited and paused going forward.
- Current reimbursement based on pre-pandemic cost of living increases have not happened, funding needs to be
  provided, including an emergency contribution by the State, in recognition of our cost of living increases. Food,
  Fuel, Supplies, Transportation, Hourly wages, Sales Tax, Electrical cost skyrocketing...Generational Wages
  expectations, Mandatory Minimums and Living wage expectations, Payroll cost Tax increases, New FMLA paid
  leave contributions...All without any talk of Cost-of-living adjustments when EVERYTHING has gone up without
  any adjustments.
- System wide staffing shortages: 18% CNA; 22% LPN; 13% RN slots filled by agency staff; Nursing costs alone increased by 25%.
- The reimbursement system is broken and needs to be fixed immediately.

For your Urgent Consideration. Your Parents, friends and family are coming of the age where they may need our help... Vote to provide what we need to provide you with the care you and your loved ones deserve.

Craig Dumont
Administrator Cheshire House

